

Saige Alpeter

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EDUCATION

GETTYSBURG COLLEGE

BA in Sociology; Minor in Business

GPA: 3.6, Dean's List Fall 2019, Fall 2020, Garthwait Leadership Certificate, Alpha Kappa Delta Sociology Honor

Society Member, Chi Omega

SYRACUSE UNIVERSITY STUDY ABROAD

Program focused on business and marketing

Gettysburg, PA

May 2021

Florence, Italy

Fall 2019

EXPERIENCE

MAMAVA INC.

Mobile App Intern

Burlington, VT
January 2020- Present

- Monitor customer review service inquiries from Mamava mobile app users; identify opportunities to improve the user experience in alignment with our brand's mission to provide women with clean, dignified, and designated spaces to pump or breastfeed.
- Conduct quality assurance of the app content and remove duplicate location listings to help improve the service and analytics.
- Collect news and announcements about new lactation spaces on college campuses, airports and other locations to augment content on the site.
- Work alongside the Director of Digital Products to ensure proper maintenance of app functionality; escalate tier one service requests for quick resolution.
- Manage and vet the daily reviews of 1,200 Mamava pods and 6,000 lactation accommodations and communicated lapses in brand standards to the Director of Client Experience.

BEACH PLUM

Cashier

North Hampton, NH
Summer 2019

- Checked in with customers throughout service to ensure food was prepared to their satisfaction and address additional requests or needs within a fast-paced restaurant environment.
- Ensured restaurant bookkeeping and inventory was updated and registered on a daily basis.

MORGAN STANLEY

Financial Advisor Intern

Colchester, VT
Summer 2018

- Corresponded with a team of 5 financial advisors and 5 other interns to help prepare financial reports and strategies for current and potential clients.
- Attended a class each week focusing on a different aspect of the financial world; including call and put options, portfolio diversification and how to read a Morningstar rating.
- Gained an understanding for trading stocks by participating in an online competition amongst the interns.

CANCER PATIENT SUPPORT FOUNDATION

Accounting Intern

Williston, VT
Summer 2018

VT MUTUAL

Personal Lines Underwriting Intern

Montpelier, VT
Summer 2018

NANNY

June 2016- Present

LEADERSHIP

Relay for Life Executive Board

2018-2020

Activities and entertainment lead and secretary. Planned and coordinated day-of events including catering, music, fundraising and activities.

Chi Omega Philanthropy Chair

Spring 2020

Responsible for organizing local community service opportunities and philanthropy activities for members. Plan and facilitate the chapter's participation in community service projects.